

Data protection

Click on the button below to access our data protection notice and adjust your data protection settings.

Set your privacy settings

Data processing and storage

The protection of your personal data is particularly important to us. We therefore process your data exclusively on the basis of legal provisions (GDPR, TKG 2003). In this data protection information, we inform you about the most important aspects of data processing on our website.

If you have provided us with personal data via the website or by email, we will only process this data for correspondence with you and only for the purpose for which you have provided

us with your data. We assure you that we will not pass on your personal data to third parties

unless this is necessary for the fulfilment of your order or required by law.

Personal data provided to us will be stored for a period of 12 months or only until the purpose

for which it was entrusted to us has been fulfilled. If statutory retention periods must be observed, we will comply with them. After the retention period has expired, the relevant data

is normally deleted. If you no longer agree to the storage of your personal data, we will delete

this data at your request, provided this does not conflict with statutory retention periods.

If your personal details have changed, we will be happy to correct them as soon as you inform us.

SSL encryption

This website uses SSL encryption for security reasons and to protect the transmission of confidential content, such as enquiries you send to us via the contact form. You can

recognise an encrypted connection by the fact that the address line of the browser changes from "http://" to "https://" and by the usually green lock symbol in your browser line. When

SSL encryption is activated, the data you transmit to us cannot be read or accessed by third parties.

Your rights

In principle, you have the right to information, correction, deletion, restriction, data portability,

revocation and objection. If you believe that the processing of your data violates data protection law or that your data protection rights have been violated in any other way, you can lodge a complaint with the competent supervisory authority. In Austria, this is the Data Protection Authority.

Contact us

You can address any questions regarding "personal data" and data protection to us as the responsible party at any time at:

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Information on the use of cookies

What is a cookie?

A cookie is a small file containing letters and numbers that is stored on your device when you visit a website using your browser. They are harmless. In order to make optimal use of the website and to use certain personalised functions, it is necessary to accept cookies on your computer, tablet or smartphone. They enable us to recognise your browser the next time you visit. If you do not wish this, you can set your browser to inform you about the setting of cookies and only allow them in individual cases.

If cookies are deactivated, the functionality of our website may be limited.

Advantages of cookies

Cookies allow us to distinguish you from other users. Among other things, this helps to

make surfing this website more enjoyable for visitors and to improve the website. This improves the user experience when you revisit pages that you have already visited several times. Provided you use the same device and browser as before, these cookies will tell us how you use our site and may make the content displayed more relevant to your personal interests and needs.

Use of cookies on this website

Most of the cookies we use are so-called "session cookies". They are automatically deleted after your visit. Data about visits that needs to be stored permanently during a session includes, for example, data from a form so that it can be displayed again if you enter it incorrectly. This data will also be deleted at the latest when you submit the form. The cookies used on our website do not collect any information that would allow us to identify you personally.

Essential cookies

These cookies are essential for the operation of the website and therefore cannot be disabled.

WSESSIONID

Session storage duration

Essential standard cookie for using session data with PHP.

hideCookieNotice

Storage duration 30 days

Stores that the cookie or data protection notice will not be displayed again on each access.

allowLoadExternRessources

Storage period 30 days

Remembers the user's decision on whether external components can be loaded automatically.

allowTracking

Storage period 30 days

Remembers the user's decision that visitor behaviour can be tracked.

Consent to the use of cookies

You have already consented to the use of cookies when using this website by activating the "Use all features" option in the data protection settings offered to you when you entered our website.

Cookie management and changing cookie consent

You can configure cookies, e.g. for Google Analytics, by changing the data protection settings for this website. To do this, go to the data protection settings using the button at the top of this page and uncheck the "Analysis/marketing cookies" box. This will disable all non-essential cookies for this website.

Server log files

Our website provider automatically stores information in so-called server log files for certain services on the server on which our website is hosted. All log files are rotated daily, with the previous day's logs being archived and then available for a specified retention period. However, these are purely internal log files to which we as customers do not have access. This data will not be merged with sources of personal data.

Web server log file

Contains: Domain, IP, requests, user agent, timestamp, status code Retention period: 3 days

FTP log file

Contains: FTP user, IP, downloaded/uploaded files

Retention period: 24 hours

Email log file

Contains: Metadata (sender, recipient, time, IP, size) Retention period: 3 days

YouTube

The Google plugin we use is based on a 2-click system. When you access the website, only placeholders for YouTube videos are loaded; no connection to YouTube is established. This connection is only initiated when you click on the button to watch the video. The website uses a plugin from the YouTube service operated by Google to display videos. The operator is YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA.

If you are logged into your YouTube account while visiting our website, you allow YouTube to

assign your surfing behaviour directly to your personal profile when playing videos. However,

you can prevent this by logging out of your YouTube account beforehand.

When you watch a video, a connection to YouTube's servers is established. The YouTube server is informed which of our pages you are visiting and which you have visited.

Further information on the handling of user data and data protection can be found on the relevant Google pages.

OpenStreetMap

We integrate maps from the "OpenStreetMap" service <https://www.openstreetmap.org>, which are offered under the Open Data Commons Open Database Licence (ODbL) of the OpenStreetMap Foundation (OSMF). OSMF data protection declaration.

To the best of our knowledge, OpenStreetMap uses user data exclusively for the purpose of displaying map functions and temporarily storing selected settings. This data may include, in particular, users' IP addresses and location data, which, however, is not collected without their consent (this is usually done within the settings on their mobile devices).

Social media buttons

The Facebook social media buttons we use on this website are merely links to the respective

social media profile. They do not automatically connect to the respective platforms and

therefore differ from the "Like" buttons, which are not used on this website at all.

Online booking and online enquiry modules

The online booking and enquiry modules we use on this website make it easier for you and us to arrange and manage room bookings and enquiries. For this purpose, we use the Casablanca hotel software provided by Casablanca Hotelsoftware GmbH. When you make a room reservation or enquiry, it is necessary to collect data because this is essential for processing your enquiry or reservation and providing the service you have booked with Hotel Stierer. The data you enter will be transferred to Casablanca Hotelsoftware GmbH. For further information on how we handle user data, please refer to the privacy policy of Casablanca Hotelsoftware GmbH.